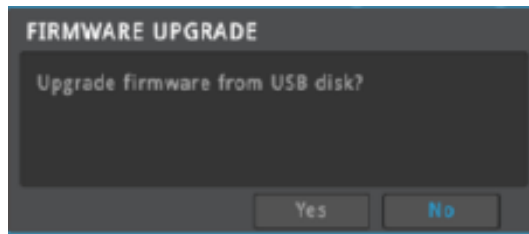
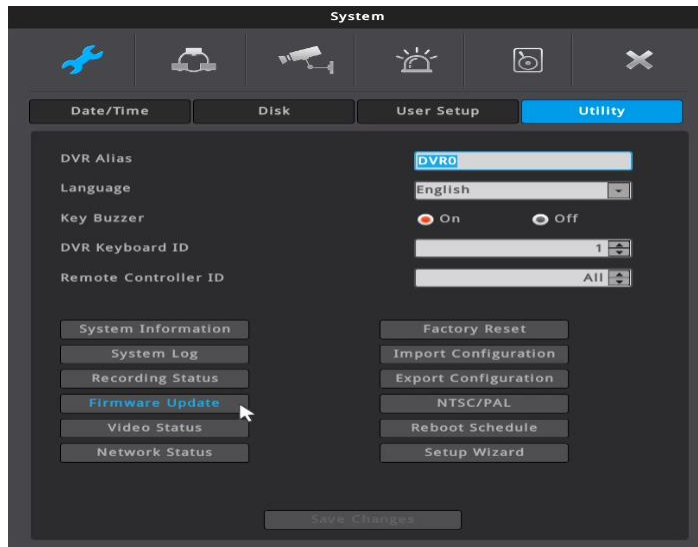


Option 1: Update Directly from DVR

1. Download data file to USB Drive
 - a. [HD960HPC Download File](#)
 - b. Unzip the file after downloading
 - c. Copy the data file and copy to root directory of a USB thumb drive
 - d. Insert the USB Drive into the DVR
2. Select “Yes” to the popup “Upgrade firmware from USB disk?”



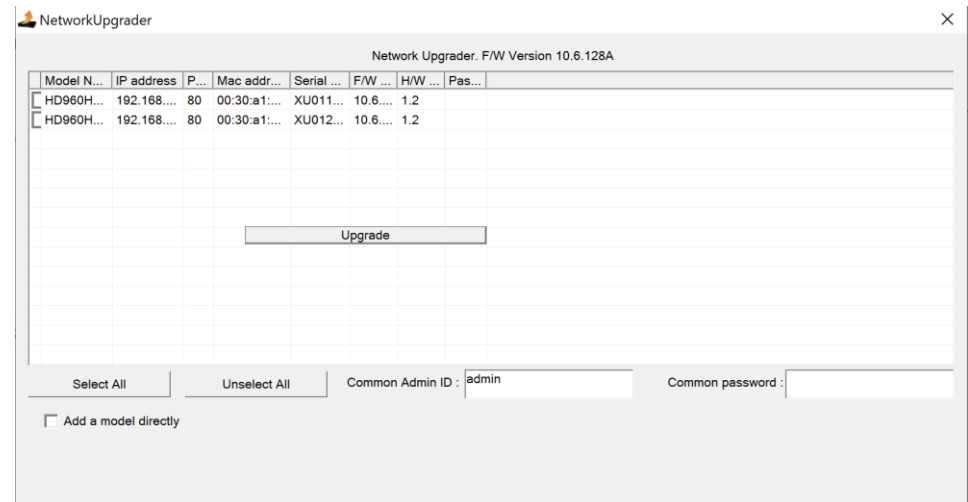
If there is no popup on the DVR screen, go to DVR Menu > System > Utility > Firmware Update.



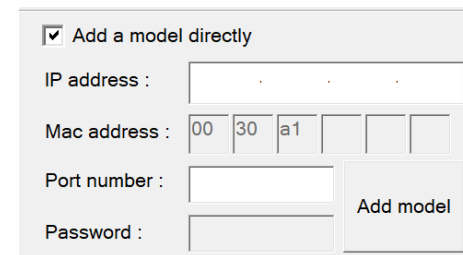
3. The DVR will reboot automatically.

Option 2: Upgrade via Network

1. Unzip the files to your desktop or directory
 - a. Run networkupgrader
 - b. Pop-up will ask for a firmware file
 - c. Select the edvr_hd960 file, and it'll pop up a firmware window:



2. If your DVR does not show up on the check list, click “add a model directly”, add the DVR IP address AND port number (usually 80), then click “add model”



3. Now your DVR(s) will show up on the list where you can check the box.
4. Once you check the box, type in the common password (your admin password for the DVR, usually 12345), and hit upgrade.
5. The DVR Firmware will upload and then reboot the DVR.